

Eric Rihm

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Career Overview

Results-driven Network Administrator with experience using Cisco routing and switching hardware and provided maintenance of server systems

Qualifications

- Cisco Certified Entry Networking Technician (CCENT)
- Possess the skills required to support small enterprise networks including installation, operation, and network security.
- Programming and design skills
- Strong collaborative skills
- Knowledge of streaming video platforms

Technical Skills

<u>Skills</u>	<u>Experience</u>	<u>Total Years</u>	<u>Last Used</u>
Routing and Switching, Cisco IOS, HTTP/Apache, SSH, FTP, HTML, CSS, Photoshop, Windows, VMWare	Netowrking, Web Developent, Troubleshooting	1	Current

Accomplishments

Website Design

- Created accent graphics, banner ads, icons, animations and logos using Photoshop and Illustrator.

Network Security

- Planned, installed, maintained and optimized LAN/WAN/VPN network hardware and software, security systems and communication links.
- Managed network LAN/WAN hardware including routers, switches, load balancers and wireless networking equipment.

Work Experience

Box Office

April 2010 to February 2013

Cinemark — Strongsville, OH

Handled cash transactions with customers and collected payments. Issued receipts, refunds, change or tickets Redeemed coupons and cross-sold products. Resolved customer complaints, guide them and provide relevant information. Greeted customers when entering or leaving establishment. Maintained clean and tidy checkout areas. Kept reports of transactions and pleasantly deal with customers to ensure satisfaction.

Web Developer

August 2012 to Current

Rihm Web Development — Strongsville, OH

Developed web-site mock-ups for clients to ensure client satisfaction. Created HTML email templates and newsletters for e-mail marketing campaigns. Developed ecommerce platforms with payment gateways.

Education and Training

Associate of Science : Information Services, 2017

Cuyahoga Community College — Parma, OH, United Staes

Coursework in CCNA: Interconnecting Cisco Networking Devices: (CCNA Routing and Switching)